



Receiving an Additional Child Care Subsidy (child wellbeing) referral

This family has been referred to you by their child care provider. You have received this referral because the child care provider who gives the Additional Child Care Subsidy (ACCS) (child wellbeing) to the family is obliged to make a referral to an appropriate support organisation.

Examples of the type of organisation families may be referred to include those providing family support programs, child and maternal health programs, community health services such as counselling or psychiatric services, or early intervention or crisis support.

What is the purpose of this referral?

The purpose of this referral is to ensure an organisation focusing on the welfare of children or families, that may be able to assist the family, is informed about the issues the family may be facing.

What do you need to do?

If you are able to offer your services to support the family, you are encouraged to do so. However, you are not obliged to offer your services to support the family. The ACCS (child wellbeing) payment will continue without a service being provided.

What is the ACCS (child wellbeing)?

The ACCS (child wellbeing) is a payment from the Australian Government for families who need practical help with the cost of child care to support their child's wellbeing. Only an approved child care provider may receive the additional child care subsidy. Other services who provide support to the family are not eligible to receive these payments.

What else do you need to know?

Where appropriate, you may continue to stay in contact with the referring child care provider; however, you will need to discuss this with the family.

More information

For more information about [ACCS \(child wellbeing\)](#) on our website.