

# **Geccko Online Learning Platform** (**Geccko**)

#### Privacy statement

The Department of Education (the department) is bound by the *Privacy Act 1988* (Cth) (Privacy Act), including the Australian Privacy Principles (APPs) contained in Schedule 1 to the Privacy Act. The APPs govern the way the department and its contracted service providers handle personal information. This includes how we collect, use, disclose and secure personal information.

#### Personal information

Your personal information is protected by law, including under the Privacy Act.

Personal information is information or an opinion about an identified individual or an individual who is reasonably identifiable. Personal information includes an individual's name and contact details.

# Collection of your personal information

Geccko is an online learning platform for the early childhood education and care sector and is operated by the department. Geccko is hosted by Acorn, which is its service provider.

Your personal information may be collected by Acorn on behalf of the department.

As use of Geccko is voluntary, you do not have to provide any personal information. However, to complete your registration and access Geccko, you will need to provide all the personal information requested.

### Purpose of collecting your information

Your personal information is collected for the following purposes:

- creating your user account within Geccko
- communicating with you as a Geccko user, including sending regular email communications about new courses and updates
- · providing Geccko technical support to you, if required, and
- reviewing and reporting on Geccko uptake and usage.

## Disclosure of your personal information

Your personal information may be disclosed to third parties, including Swift Digital for the purposes of sending communications about new courses and Geccko updates.

Your personal information may also be disclosed to other parties where you have agreed, or whether it is otherwise permitted under the Privacy Act.

Your personal information is unlikely to be disclosed to overseas recipients.

## Privacy policy and contacts

The department's Privacy Policy contains more information about how the department will manage your personal information, including information about how to make a complaint and seek access to and correction of your personal information. The Privacy Policy can be found at <a href="https://www.education.gov.au/privacy">https://www.education.gov.au/privacy</a> or by requesting a copy from the department at <a href="privacy@education.gov.au">privacy@education.gov.au</a>.

You can read Acorn's (formerly Pursuit Technology) privacy policy here: <u>Privacy Policy | Pursuit</u> Technology.

You can read Swift Digital's privacy policy here: Website Privacy Policy | Swift Digital.

To contact the department about your personal information, email privacy@education.gov.au.

To contact the department about Geccko online learning matters, email <a href="mailto:Geccko@education.gov.au">Geccko@education.gov.au</a>.

