



Australian Government  
Department of Education

# PRISMS Modernisation

Phase 2 – Overview of Provider Functions

January 2023





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The document must be attributed as the PRISMS Modernisation – Overview of Provider Functions (Phase 2).

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# 1. Project Background

The Department of Education (DE) is enhancing the Provider Registration and International Student Management System (PRISMS) application to make it easier for providers to submit student enrolment data by using the Business to Government (B2G) Application Programming Interface (API) automation. This change will allow providers to integrate their Student Management System (SMS) with the PRISMS application. These changes will reduce double data handling for providers and provide seamless integration of business and government processes.

An API would enable data to be entered only once into providers' enrolment systems and directly submitted to PRISMS. The department will provide API documentation and support material, which will allow the vendors to update software to consume the APIs.

This project is a key initiative under the Government's Deregulation Agenda. Once implemented it could save the international education sector an estimated \$10 million each year in regulatory compliance costs. This initiative will support the sector affected by the impacts of the COVID-19 pandemic by boosting enrolments and Australia's economic growth.

## 2. Project Scope

The project will focus on the most important and high usage PRISMS functions for international students, enrolment creation, and basic reporting of enrolment changes. The first year of the project will focus on enrolment creation function. The second year will implement other functions.

The department also seeks to upgrade PRISMS infrastructure and align it to modern and well-accepted industry standards. The department intends to apply the B2G solution consistent with other B2G channel API systems and programs implemented within the department. The API framework will be developed consistent with the National API Design Standard by using established, industry-standard security practices and ensuring a dedicated approach to security and compliance.

## 3. Purpose of This Document

This document will be used by the project's Technical Working Group (TWG) to gain an understanding of what PRISMS functionality and data the sector would like to be exposed through the PRISMS API in Phase 2 of the project.

## 4. PRISMS Provider User Functions – Current State

The following table provides a list of functions and data currently available to provider users in the PRISMS web user interface (UI)

### 4.1 Student and Confirmation of Enrolment (CoE) Management

<b>Issue CoEs</b>	<ul style="list-style-type: none"> <li>• Create Confirmation of Enrolment (CoE)</li> <li>• Assign certificate deliverer</li> <li>• Print CoE Certificate</li> <li>• Retrieve CoE details</li> <li>• Retrieve visa alerts</li> </ul>
<b>Enrolment Change Management</b>	<ul style="list-style-type: none"> <li>• Cancel CoEs</li> <li>• Update (expired) CoE status to approve</li> <li>• Confirm study commencement</li> <li>• Update CoE location</li> <li>• Basic Student Course Variation (SCV) reporting (non-commencement, completed course early, cessation of studies, transferred to another course, etc.)</li> <li>• Complex SCV (Suspension / Deferment, Change to enrolment, Extensions, etc.)</li> </ul>
<b>Default Management</b>	<ul style="list-style-type: none"> <li>• Report provider or student defaults</li> <li>• Report default outcome</li> <li>• Retrieve defaults</li> </ul>
<b>Welfare Management (for under 18s)</b>	<ul style="list-style-type: none"> <li>• Add welfare arrangement to CoE</li> <li>• Update welfare arrangement</li> <li>• End welfare arrangement</li> <li>• Terminate (non-approved) welfare</li> <li>• Retrieve welfare details</li> <li>• Print welfare Letter</li> </ul>

	<ul style="list-style-type: none"> <li>• Retrieve welfare information</li> </ul>
<b>Parent / Guardian Management (for under 18s)</b>	<ul style="list-style-type: none"> <li>• Add parent / guardian details</li> <li>• Edit parent / guardian details</li> <li>• Remove parent / guardian details</li> <li>• Retrieve parent / guardian details</li> </ul>
<b>Student Change Management</b>	<ul style="list-style-type: none"> <li>• Update student details (provider student ID, passport number, comments)</li> <li>• Update student contact details</li> <li>• Retrieve student details</li> </ul>
<b>Release Management</b>	<ul style="list-style-type: none"> <li>• Record student releases</li> <li>• Record refusal of student releases</li> </ul>

## 4.2 Organisational Management

<b>Manage courses and locations</b>	<ul style="list-style-type: none"> <li>• Retrieve courses and course information</li> <li>• Retrieve locations and location information</li> <li>• Request changes to course costs (Schools and Higher Education only)</li> <li>• Request course location registrations (Schools and Higher Education only)</li> </ul>
<b>Manage agents and agencies</b>	<ul style="list-style-type: none"> <li>• Add agent</li> <li>• Remove agent</li> <li>• Edit agent / agency information</li> <li>• Retrieve agents and agencies</li> </ul>
<b>Manage Organisational contacts</b>	<ul style="list-style-type: none"> <li>• Add, edit, and remove contacts (eBusiness contact (eBiz) and International Student Contact (ISC))</li> <li>• Propose new, or changes to, contacts, Registration Signatory Delegate (RSD)</li> <li>• Propose to opt Principal Executive Officer (PEO) in or out of registration notices</li> <li>• Retrieve organisational contacts</li> </ul>

### 4.3 Access Management

<b>User Access Management</b>	<ul style="list-style-type: none"><li>• Reset password</li><li>• Request additional access</li><li>• Change or remove organisational access for colleague</li><li>• Reset password of colleague</li><li>• Change or remove organisational access from colleague</li></ul>
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